

Health Scrutiny Committee

Minutes of the meeting held on 8 December 2016

Present:

Councillor Craig – In the Chair

Curley, Midgley, Mary Monaghan, E.Newman, O'Neil, Paul, Stone, Watson, Webb, Wills and Wilson

Councillor Andrews, Executive Member for Adult Health and Wellbeing

John Ashcroft, Programme Director, Manchester Provider Board

Angela Beacon, Social Work Team Manager

Carol Kavanagh, Service Manager Community Assessment and Support Service

HSC/16/58 Opening Comment from the Chair

The Chair opened the meeting by welcoming everyone to the meeting. The Chair informed the Committee that Councillor Hithchen had left the Health Scrutiny Committee. The Committee and all those present expressed their gratitude to Councillor Hithchen for her valued contribution to the Health Scrutiny Committee on behalf of the residents of Manchester. The Committee further welcomed Councillor Midgley as a new member of the Committee.

HSC/16/59 Minutes

Councillor Webb requested that his attendance at the meeting of 10 November 2016 be recorded.

Decisions

1. To approve as a correct record the minutes of the meeting held on 10 November 2016, subject to the above amendment.
2. To note the minutes of the Trafford Borough Council and Manchester City Council Joint Health Scrutiny Committee held on 11 October 2016.
3. To note the minutes of the meeting of the Home Care Task and Finish Group held on 2 November 2016.

HSC/16/60 Budget 2017-2020

The Committee considered the joint report of the Strategic Director Adult Social Services, Joint Director of Health and Social Care Integration, Director of Public Health and City Treasurer. The report invited the Committee to consider and make recommendations to the Executive on the overall approach to Health and Social Care Integration as it relates to the achievement of circa £27m savings over the next three financial years. The Joint Director Health and Social Care Integration introduced the report across its broad themes.

The Joint Director Health and Social Care Integration reminded the Committee that the investment from the Transformation Fund bid will be to save money and reform the delivery of health and social care services and it is not intended to fund existing care models. She informed the Committee that the submission to the Transformation Fund is currently being evaluated and a formal decision on this application is expected in January 2017.

A member of the Committee said that the reported proposed savings identified across the three pillars; the Single Hospital Service, the Local Care Organisation and the Single Commissioning Function indicated that the biggest saving identified will be required from the Local Care Organisation, which he suggested contradicted the intention to improve primary care services and community based support to reduce the demand on acute hospital care. He suggested that the biggest savings should be realised from the Single Hospital Service.

A member noted that the majority of the proposed savings are to be achieved in the first year, 2017/2018 and asked if this was a safe approach to adopt. The Executive Member for Adults, Health and Well Being acknowledged the comment and said that he would review this.

In response to a member's comment regarding the privatisation of NHS services the Executive Member for Adults, Health and Well Being advised the Committee that a Commissioning Strategy is being developed and this will be shared with the Committee when this is available.

A member commented that at a time of continued austerity and the reported increased pressures on all health and social care services it is disappointing that further savings are required to be made. The Committee supported this comment and sought an assurance that appropriate mental health services will continue to be delivered. The Executive Member for Adults, Health and Well Being advised that he was confident in the new provider of Mental Health Services in Manchester in delivering services to people. The Chair reminded the Committee that the Chief Executive of Cheshire West will be attending a future meeting of the Committee to speak with members and answer questions.

A member further commented that the redesigned wellbeing service, Buzz had been very proactive in his ward and welcomed the positive contribution they are making to local residents. A member commented that this was not the experience in her ward. In response the Director of Public Health assured the member that someone from the Buzz team would contact her to address this concern.

Members further commented upon the importance of the Voluntary and Community Sector in delivering the ambitions of the 'Our Manchester' Strategy and that all groups, both large and small should be included in the co-design and delivery of community based services. A member supported this and said that 'The Good Neighbours' scheme is a good example of where a lot can be achieved for relatively little investment.

The Chair said that the Committee reiterated its continued support for the integration of Health and Social Care to deliver both improved health outcomes and services for

all Manchester residents; however the purpose of the report under consideration today was to scrutinise the budget.

Members commented that the other Scrutiny Committees had been provided with specific savings options proposed by officers for members to consider and comment upon, however there were no such saving options provided to the Committee making it very difficult to effectively scrutinise and comment upon.

The Executive Member for Adults, Health and Well Being acknowledged the comments made by the Committee. He said that following confirmation of the financial settlement from Central Government and once the outcome of the Transformation Fund bid is known this will allow for a more detailed report and the options to be considered to be shared with the Committee. Members requested that a detailed budget report be submitted to the January 2017 meeting. The Chair recommended that the recommendations that arise following consideration of the Budget report at the meeting of 5 January 2017 are to be submitted to meeting of the Executive of 11 January 2017.

Decisions

1. The Committee recommend that a detailed budget options report is submitted for consideration at the January 2017 meeting. This report is to include:

- Details of the proposals to achieve the required £27m savings over the next three financial years;
- Information on the implications of funding cuts from partners on the delivery of the Locality Plan.
- Information on the impact budget savings options will have on Community Groups delivering preventative work.
- The report will provide examples of how the invest to save model will deliver improved outcomes for residents.
- The report will provide information on how the new model of commissioning will deliver efficiency savings.

2. The Committee recommend that the Executive reconsider the savings figure identified to be achieved in year one of the budget proposals. The Committee recommend that these be distributed over the three years.

3. The Committee recommend that any recommendations arising from the consideration of the budget report at the January meeting are submitted to the January meeting of the Executive.

4. The Committee recommend that if the final budget settlement to be announced in late December is less than is anticipated that this should not impact further on the budget savings required by Adult Social Care.

HSC/16/61 Delivering the Our Manchester Strategy

The Committee considered the report of the Executive Member for Adults, Health and Well Being. The report provided an overview of work undertaken and progress towards the delivery of the Council's priorities as set out in the Our Manchester strategy for those areas within the portfolio of the Executive Member for Adults, Health and Well Being. The Committee welcomed Councillor Andrews, Executive Member for Adult Health and Wellbeing who introduced the report.

Members welcomed the report and the stated commitment to addressing the issue of homelessness within the city. The Executive Member for Adult Health and Wellbeing said that homelessness is a complex issue with many contributing health and social factors. A member commented that it is important to raise the profile and awareness of the valuable work that is undertaken by Council staff and partners to address homelessness within the city. The Executive Member for Adult Health and Wellbeing acknowledged this comment and advised that he is exploring the possibility of establishing a regular blog to promote this important area of work.

A member commented that there are a significant number of street beggars within the city who are not homeless. The Executive Member for Adult Health and Wellbeing agreed and said that he would encourage all generous Mancunians to donate to the Big Change campaign, an alternative giving scheme to provide genuine help and assistance to assist homeless people get off the streets and access appropriate support. The Strategic Director of Adult Social Services in response to a question said this campaign is not managed by the Council and people can donate online. She further encouraged everyone to promote this scheme.

A member noted the work reported to address social isolation and the members thanked the Executive Member for Adult Health and Wellbeing for his commitment to addressing this issue. A member noted that work is being developed to address this issue specifically within the LGBT community and asked for further information. The Executive Member for Adult Health and Wellbeing said he would discuss this with the member outside of the meeting.

The Committee further welcomed the ongoing commitment to Mental Health Services and Prevention of Mental illness.

In response to a question from the Chair regarding the ongoing implementation of Health Devolution the Executive Member for Adult Health and Wellbeing said that Manchester is pioneering this new delivery of health and social care delivery and all partners are committed to successfully delivering this programme.

Decision

To note the report.

HSC/16/62 Update on the work of the Health and Social Care staff in the Neighbourhood Teams

The Committee welcomed John Ashcroft, Programme Director, Manchester Provider Board; Angela Beacon, Social Work Team Manager and Carol Kavanagh, Service Manager Community Assessment and Support Service. They attended the meeting to provide the Committee with an update on the work of the Health and Social Care staff in the Neighbourhood Teams.

Angela Beacon, Social Work Team Manager described the joint working and information sharing amongst a range of health and social care professionals to deliver the best outcomes for individuals. She said this model of working is beneficial as professionals can share their expertise and build effective relationships to deliver an improved holistic model of care. She described that they are working closely with the GP Federation to strengthen their professional relationship and priorities and local interventions. She said that this improved approach to coordinating care is delivering improved outcomes for patients.

In response to a member's question regarding care for people without family support to assist with low level support such as appointment reminders, Angela Beacon said that this would be arranged by the most appropriate person such as a Social Worker or District Nurse.

Carol Kavanagh, Service Manager Community Assessment described the model adopted at North Manchester General Hospital. She said that the integrated team arrange a patient assessment at the point of entry. She said that this assessment is person centred and the agreed care plan will follow the individual throughout any admission to hospital. She said that this removes the requirement for patients having to repeat their circumstances to different health and care professionals. She said this is far more efficient for both the patient and staff.

Carol Kavanagh informed the Committee that for those patients who are non Manchester residents her team will liaise with the home authority to coordinate care.

John Ashcroft, Programme Director, Manchester Provider Board informed the Committee that the ambition is to roll out this model of good care across all Neighbourhood Teams to deliver a consistent and improved service by April 2017. He advised that this improved model of care and the reduction of duplication will allow for the time saved to be reinvested into patient care.

The Director of Adult Social Services informed the Committee that the model described in North Manchester General Hospital is the model of good practice that will be extended across the city.

The Committee received a presentation which provided real examples of how these models of care had been used to successfully assist individuals.

Decision

1. The Committee thanked the invited guests for attending the meeting.
2. The Committee acknowledged the good practice described at North Manchester General Hospital.

3. The Committee recommend that an update report is submitted for consideration at an appropriate time.

HSC/16/63 Commissioning Prospectus - Local Care Organisation

The Committee considered the joint report of the Strategic Director Adults Social Care and the Chief Operating Officer, South Manchester Clinical Commissioning Group (CCG). The report advised the Committee of the Manchester Commissioners intentions with regards to commissioning community based out of hospital care. The report further provided members of the Committee with a Draft Prospectus for commissioning community based out of hospital care from a Local Care Organisation.

The Chair informed the Committee that apologies had been received from the Chief Operating Officer, South Manchester CCG so unfortunately there was no representative from the CCG in attendance to answer questions from the Committee.

A member asked for further information on the Performance Management Framework and asked how long the contract will be for. The Director of Public Health advised that the contract is for 10 years and he said he will provide further information on the aspirations of the five 'Outcome Domains' that are described within the Prospectus.

A member commented that if the contract to deliver the out of hospital care service is awarded to an outside organisation that they and any subcontractors are subject to the Council's Ethical Procurement Policy.

Decision

To note the report.

HSC/16/64 Health and Wellbeing Update

The Committee received a report of the Strategic Director Adult Social Care, the Joint Director, Health and Social Care Integration, and the Head of Corporate Services, Manchester Clinical Commissioning Groups (CCG's) which provided members with an overview of developments across health and social care.

Councillor E Newman, Chair of the Trafford Borough Council and Manchester City Council Joint Health Scrutiny Committee noted the update provided regarding the A&E department at North Manchester General Hospital and the provision of temporary A&E consultants from neighbouring Trusts.

He advised the Committee that this had been achieved through the intervention and recommendations of the Joint Health Scrutiny Committee and made reference to the minutes of their meeting of 11 October which had been noted by the Committee. The Executive Member for Adult Health and Wellbeing acknowledged this and thanked Councillor Newman as Chair of the Joint Health Scrutiny Committee for leading on this issue.

Decision

To note the report.

HSC/16/65 Overview Report

A report of the Governance and Scrutiny Support Unit which contained key decisions within the Committee's remit and responses to previous recommendations was submitted for comment. Members were also invited to agree the Committee's future work programme.

A member of the Committee noted the CQC ratings for GP practices are being reported and welcomed this. He recommended that the report describing Primary Care access scheduled for the February 2017 meeting includes information on CQC ratings for all GP practices and details of any improvement plans agreed to address any issues identified by the CQC.

A member further requested that a report be provided to the next meeting of the Committee which provides an update on the Key Decisions relating to fees as listed within part 2 of the report. The Strategic Director of Adult Social Care agreed that this will be provided for the January meeting.

Decisions

1. To note the report.
2. To agree the Work Programme subject to the above amendments.